What are the Duo best practices?

Tell Me

There are a number of things that you can do or not do with Duo to limit problems.

1. **DO** set up 2 devices - a primary device and a secondary device whenever possible
2. **DO** use the "**Remember me for 30 days**" option on a trusted computer (not a public or shared one)
3. **DO** keep the default **When I log in** setting to "Ask me to choose an authentication method" - automatically using one device can make managing settings very difficult
4. **DON'T** worry about using Duo during times of poor internet connectivity - see this [FAQ](#) on how the Duo app can generate a key for authentication even when there is no internet connection
5. **DO** plan ahead when traveling - see this [FAQ](#) when traveling overseas and this [Duo Travel Guide](#)
6. **DO** contact the [IT Service Desk](#) if you ever receive a Duo login prompt when you weren't expecting one

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**Related FAQs**

- How do I use the Get Duo Code page?
- What are the Duo best practices?
- How do I use Duo while traveling outside the U.S.?
- How do I use Duo when I am connecting to the research cluster via SSH?
- How do I send myself Duo passcodes by SMS text message?