

What should an instructor do if a student does not have the correct equipment for Respondus Monitor?

Show Me

Tell Me

Some students may not have the time or resources to acquire the correct equipment before you begin using proctored testing, so you may need to determine what your students' readiness is and also consider giving the affected students an alternative assignment to demonstrate what they have learned

1. How to determine if your student are ready to use Respondus Monitor
 - a. Survey Your Students to Know What Equipment They Have. To use Respondus Monitor, students will need the [right equipment](#) and will need to download the [application](#). However, some students may not have the correct operating system, or webcam, or some other technical limitation. We recommend you survey your students to see what technology they have. One easy way is to use Canvas:
 - i. [Creating a Survey in Canvas](#)
 - ii. [Viewing Survey Results in Canvas](#)
 - b. Possible questions to ask:
 - i. Do you have either a laptop or desktop computer available? Y/N
 - ii. Are you using Windows (10, 8, or 7) or Mac OS X (10.10 or higher)? Y/N
 - iii. Do you have a web camera (internal or external) and microphone? Y/N
 - iv. Do you have a broadband internet connection? Y/N
 - v. Is your *only* device a Chromebook or other device that does *not* use Windows or Mac OS X? Y/N
 - vi. Anything else you deem relevant for your course that you may need to know about your students
 - c. Using the Results to Adjust Your Course
 - i. If some students do not have the necessary equipment to do proctored testing, you may want to consider giving these students an alternative assignment to demonstrate what they have learned.
 - ii. Randomized quizzing is an option to help with academic integrity (using the [Question Bank](#) in Canvas)
 - iii. If they have the right kind of computer and operating system but no webcam, you can use the Lockdown Browser with a randomized quiz (using the [Question Bank](#) in Canvas)
2. Ideas for Alternative Assignments for Assessing Learning
 - a. Write a paper
 - b. Create a video / recorded oral presentation
 - c. Give an oral exam, one-on-one, using [Zoom](#) or [Google Hangouts](#)
 - d. Create an open-book exam
 - i. see the [Online Assessment](#) section of the [Teaching Resources](#) Google Doc

Related FAQs

- [What should an instructor do if a student does not have the correct equipment for Respondus Monitor?](#)
- [How do instructors create an online test in Canvas Using Respondus Monitor proctoring service?](#)
- [How do instructors specify to use Respondus Monitor in a Canvas quiz?](#)
- [How do students use Respondus Monitor for a Canvas quiz?](#)
- [What Equipment Do Students Need to Use Respondus Monitor video proctoring service?](#)