How can I confirm an internal email (@uncc.edu) from a faculty or staff member is a legitimate address?

Tell Me

In general, most internal email is from legitimate senders but it is possible for a "bad guy" to spoof an email address. If you suspect an email may not be legitimate, by the end of the Spring 2021 semester you will be able to check to see if S/MIME encryption is enabled.

After May 2020:

1. Click on the carrot beside the sender:

   ![Email image](image1)

   Thanks. That answers all of my follow up questions.

2. Once expanded, you should see the verified email address, as well as Enhanced encryption (S/MIME):

   ![Email image](image2)

   Thanks. That answers all of my follow up questions.

3. This means the sender is legitimate.

Related FAQs

- How do I request a privileged account for system/application administration?
- How do I report an IT security incident?
- How do I best secure my personal computer and data?
- How do I request an exception from University OneIT Guidelines for Endpoints, Systems and Applications?
- How can I confirm an internal email (@uncc.edu) from a faculty or staff member is a legitimate address?