What is Duo and what is it used for at UNC Charlotte?

Show Me

Watch the below video for a general overview of what Duo is and how it works.

Tell Me

1. Duo provides a second layer of security for your NinerNET account.
2. Two factor authentication requires something you know (your NinerNET password) and something you have (e.g. a phone/tablet).
3. Faculty/staff have the option of setting up a landline for emergencies; students don't.
4. See this FAQ to get started with Duo.

Related FAQs

- How do I use Duo if I don't have an internet connection on my mobile device?
- How do I send a push to the Duo app?
- How do I setup my iOS or Android device in Duo?
- How do I use Duo while traveling outside the U.S.?
- How do I login to Duo if I don't have access to any of my devices?