

What is two-step verification for Banner Self Service?

Tell Me

1. Two-step verification requires another layer of security to confirm someone's identity before authorizing access. After a person enters their password, a code is sent to either a cell phone or personal non-UNC Charlotte email address. Once received, the person enters this code into the system to access the data.
2. Two-step verification is required to update or view the following items in Banner Self Service:
 - a. Update:
 - i. direct deposit information
 - ii. phone numbers
 - iii. addresses
 - iv. personal (non-UNC Charlotte) email
 - b. View:
 - i. W-2 statements

Related FAQs

- [How do I view or edit my personal \(non-uncc\) address or phone number in Banner?](#)
- [Why is my employee Banner account locked?](#)
- [What is Banner Self Service and how do I login?](#)
- [How do I view my transcript?](#)
- [How do I view my Banner Human Resources \(HR\) training transcript?](#)