

Getting Help



Welcome!
You've reached UNC Charlotte's FAQ home page. Enter a question in the search box below or upper-right corner. Feel free to suggest a question by using the yellow suggest button. Note: Departments with FAQs are listed on the left-side of the screen; click the arrow button to see all topics.

Search for a Topic of Interest Below

Browse By Topic

A

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academic_assistance
academic_calendar
academic-integrity
academy
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accommodation
accommodation_change
accommodation_letter
accommodation_request
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acrobat
activate
active_transcript
ada
add
adding
add_learner
add_learner_to_roster
add_to_calendar
add_to_roster
add_user
admin
administrative
admission_fee
adobe
adobe-spark
aisle
alertus
alias
allotment
alumni
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and
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animal-care
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banner-finance-reporting-budget
banner-finance-reporting-endowment
banner-finance-reporting-ga
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banner-ssb
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change-request
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citrix
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cmweb
college_courses
combined-course
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computer
condition
configure
confirmation
confluence
contact
content-manager
contracts
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dkim
dlp
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dorm
drive
drop
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drop_a_tuition_waiver
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dropbox-file-request
dropbox-gen
dropbox-rewind
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eodf
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eligible
eligible_courses
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email_notification
email_participants
email_security
emct
emergency
employee
employing
encryption
endowment
endpoint
enroll
enterprise_connect
entry
epaf
eprint
evaluation
evaluation_report
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expire
explore
export-control
exposed
external_training

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faculty_portal
families
faq
fees
ffcra
filevault
final_exam
final_exam_scheduling
financial-services
firefox
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fixed-assets
fixed-assets-eforms
fix-punch
flexible
flipgrid
floating
fob
forms
four-winds
four-winds-interactive
fs-general
ftr
funding
fwi

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generic-account
gmail
google
google-apps
google_calendar
google_contacts
google-gen
google-group
google_meet
google-sites
gradebook
gradescope
grad-student-affairs
graduate
graduate-academics
graduate_admissions
graduate_programs
graduate_school
graduate-school-faculty-staff-administration
graduate-school-faculty-staff-resources
graduate-student-affairs
graduation_graduate
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guest
guidance
gym

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help
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hiring
history
holiday
hours
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hpc-application
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iacuc
icloud
identity-finder
ilt
image
imagenow
imagine
imaging
imap
imovie
in
in-common
incorrect
independent-contractor
institution
instructor
instructor_led_training
instructors
interest
interest_tracking
ios
ipad
iphone
irb
itassessment
its
its-employee-purchase
its-general
its_guideline
its-student-purchase
jabber

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kaltura
kaltura-caption
kaltura-editing
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kronos
kronos-about
kronos-employees
kronos-leave
kronos-nonexempt
kronos-supervisors

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lead_2021
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leave
leaves_the_university
legacy-banner
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library-print-scan
light_rail
light_rail_pass
lines
links
listserv
live
loan
location
log
login
long

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mac
macos
make-up
malibu
manager
mandatory
manual
map
mark_attendance
mathworks
matlab
mcd
mcd-eform
mcd-personal
mcd-university
meal-plan
meet
meeting_link
membership
mic
micro
microsoft
mileage-parking
minutes
mobi
mobile
mobile-id
modification
modify
moodle
mount
ms
ms_office
my_business
my-media
my-uncc

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network
network-drive
new-ui
niner_laptop
ninernet
ninernet-personal
niner-research
niner-wifi
non_uncc
non_unc_charlotte
note_taker
notetaker
oases
oda
off
office365
onedrive
oneit
online
online_class
onlinelearning
onsite
open_options_access_control
operating
opscan
other_institutions
outlook

P

paid
paid_parental_leave
panopto
password
patching
path
payables
payment
payments
payroll
payroll-electronicw2
payroll-general
payroll-webtimeentry
p-card
p-card-eform
pci
pending
perceptive_content
perceptive_experience
percipio
performance-mgmt
permalink
personal
petition
phishing
phone
photos
pick_up
policies
policy
poll-everywhere
pop
portal
preferred-name
premium
prepare
primary
print_roster
probation
probationary_period
proctoring
professional_development
profile
program
proposal-development
proxy
punch
purchase

Q

qualtrics
quiz

R

r25
rdp
receiving-stores
recording
recover
red-biosafety
red-coi
red-technology
register
registered
registrants
registrar
registration
reject
remidners
reminder
remote
remove_from_waitlist
rental
rent_books
report
reporting
reports
request
requirements
research
research_and_economic_development
research-compliance
research-services
residency
respond
respondus
restore
review_accommodation_letter
role-assignments
roles_and_responsibilities
room
roster
roster_list

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schedule_a_final_exam
schedule_a_mid-term
schedule_a_quiz
schedule_a_test
scheduled
school
screen-cast-omatic
search
search_for_training
security-awareness-training
see
semester
semester_check_in
service-desk
session
session_roster
sessions
setup
shared
shibboleth
shra
sick
signage
sign-in
signin
signup
skillport
software
spaces
speedgrader
spending-accounts
splunk
spss
sso
stata
status
store
student
student_account
student_accounts
student_portal
submit
summer
supervisor
supplement
surface
surveys
survey-share
system

T

tableau
take_classes
tax
taxes
tax-reform
teach
teacher
team_folder
technical
telework
terminated
termination
test_scheduling
textbook_loan
textbooks
thunderbird
time
time-entry
time-off
timesheet
touch-panel
tpc
training
training_transcript
transcript
travel
travel-general
travel-light-rail
tuition_fee
tuition_reimbursement
tuition_waiver
tuition_waiver_allotment

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udoit
udoit-error
udoit-suggestion
uncc_courses
unc_system
undergraduate
university_computers
update
urec
url
user_profile
ventureprise
video
videoconference
view_and_download_class_notes
view_my_waitlist
view_roster
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wait-list
waitlist
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waived
webconferencing
webex
webex_general
webfocus
web-time-entry
wifi
windows
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wireless
work
workday
worked
work_from_home
work_related
work_schedule
workshop
wrong_manager
wte
yamm
youtube
zoom
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25live
49er
49er-account
49er-card
49er-mart
8841