

What should I do if my wifi connection is slow?

Tell Me

1. Wall composition, population density, distance from wireless access point, and device type all affect how a device will perform on a wireless network.
2. If you are having trouble, try some of the troubleshooting ideas listed below or [on this page](#):
 - a. Check wireless signal strength.
 - b. If weak, try moving to a different location.
 - c. Try moving to a quieter place with less people.
 - d. Different devices handle wireless differently based on the radio antennae.



Info

1. If there is no wireless available and you are in an academic or administrative building, call the IT Service Desk.
2. If you are in a residence hall, contact the [Internet Service Provider \(ISP\)](#).

Related FAQs

- [How do I log into eduroam wireless using a phone/tablet?](#)
- [How do I log into eduroam wireless on Windows 10 before logging in?](#)
- [How do I log into eduroam wireless on my computer?](#)
- [What should I do if I'm having trouble connecting to wireless on-campus?](#)
- [What should I do if my wifi connection is slow?](#)