How can I change Safari to allow the "Remember me for 30 days" in Duo?

Tell Me

Follow these instructions if you receive a "You need to enable cookies in order to remember this device" with Duo when trying to remember a device using the Safari web browser.

1. On the Safari menu bar, go to **Safari -> Preferences**
2. Go to the **Privacy** tab
3. Uncheck the checkboxes for **Prevent cross-site tracking** and **Block all cookies**
4. Close Preferences and **Restart Safari**
5. Safari should now allow the **Remember me…** box on the DUO page to be checked

Related FAQs

- How do I setup my iOS or Android device in Duo?
- How do I use Duo while traveling outside the U.S.?
- How do I login to Duo if I don't have access to any of my devices?
- How can I change Safari to allow the "Remember me for 30 days" in Duo?
- How do I sign up for Duo if I am a student?