How do I login to Duo if I don't have access to any of my devices?

Tell Me

1. If you don't have access to the device you normally use for Duo authentication and do not have a secondary method set up, you can use the Get Duo Code page to generate a Duo passcode.
2. If you do not have your physical UNC Charlotte ID card, or have any other issues using the Get Duo Code page, you will need to contact the IT Service Desk, 704-687-5500. See this web page for hours of operation.

Info

It's a good idea to set up at least 2 methods for Duo authentication; for example - a cell phone and a land line or tablet. This allows you to still access your Duo account and services if your primary option is unavailable.

Related FAQs

- How do I use Duo while traveling outside the U.S.?
- How do I login to Duo if I don't have access to any of my devices?
- How can I change Safari to allow the "Remember me for 30 days" in Duo?
- How do I sign up for Duo if I am a student?
- Can students use fobs for Duo?