### Why were my NinerNET credentials suspended?

#### Tell Me

<table>
<thead>
<tr>
<th><strong>NINER health check</strong></th>
<th><strong>FLU 2020</strong></th>
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| 1. On Sept. 22, 2020, Chancellor Gaber announced that beginning Oct. 5, 2020, "anyone not completing the Niner Health Check as required will have their NinerNet credentials suspended until the assessment is done.” | 1. On Sept. 22, 2020, Chancellor Gaber announced that "the University is requiring all faculty, staff and students to attest that they have received a flu shot or qualify for an applicable exception by Nov. 16."
| 2. Your account was suspended because the Niner Health Check was not completed for 20 consecutive days. | 2. Your account was suspended because you have not completed the Flu Vaccine Attestation form this academic year.
| a. Multiple emails and text reminders were sent to your @uncc.edu email account and your cell phone if the number was available in Banner. | a. Since Oct. 14, you have received weekly email reminders to complete the form in your @uncc email account.
| 3. When your NinerNET credentials are suspended, you will not be able to log in to many common services that use single sign-on, e.g., my.uncc.edu, canvas, Zoom, Gmail, Google Drive. | 3. When your NinerNET credentials are suspended, you will not be able to log in to many common services that use single sign-on, e.g., my.uncc.edu, canvas, Zoom, Gmail, Google Drive.
| a. You should still be able to swipe your card on-campus for building entry and at Kronos WFR time clocks. | a. You should still be able to swipe your card on-campus for building entry and at Kronos WFR time clocks.
| 4. Check your alternate email address for instructions to complete a Niner Health Check to reactivate your NinerNET credentials. | 4. Check your alternate email address for instructions to complete the Flu Vaccine Attestation form to reactivate your NinerNET credentials.
| a. Within a few hours, you will receive a NinerNET credentials reactivation email to your alternate email address with information to reset your password. | a. Within a few hours, you will receive a NinerNET credentials reactivation email to your alternate email address with information to reset your password. |

See the Niner Health Check general information page and Niner Health Check FAQs for more information.

For general questions and concerns, submit questions through this form.

Employees: contact your manager or vice chancellor with questions regarding Niner Health Check non-compliance.

See the FLU 2020 page for more information.

Employees: contact your manager or vice chancellor with questions regarding Flu Vaccine Attestation form non-compliance.

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### Related FAQs

- Why were my NinerNET credentials suspended?
- What computing services does a sponsored guest get access to?
- How do I activate my NinerNET account?
- How often does my NinerNET password expire?
- How does a supervisor request access to a former employee’s NinerNET account?