Why were my NinerNET credentials suspended?

Tell Me

### NINER health check

1. On Sept. 22, 2020, Chancellor Gaber announced that beginning Oct. 5, 2020, “anyone not completing the Niner Health Check as required will have their NinerNet credentials suspended until the assessment is done.”
2. Your account was suspended because the Niner Health Check was not completed for 20 consecutive days.
   a. Multiple emails and text reminders were sent to your @uncc.edu email account and your cell phone if the number was available in Banner.
3. When your NinerNET credentials are suspended, you will not be able to log in to many common services that use single sign-on, e.g., my.uncc.edu, canvas, Zoom, WebEx, Gmail, Google Drive.
   a. You should still be able to swipe your card on-campus for building entry and at Kronos WFR time clocks.
4. Check your alternate email address for instructions to complete a Niner Health Check to reactivate your NinerNET credentials.
   a. Within a few hours, you will receive a NinerNET credentials reactivation email to your alternate email address with information to reset your password.

### FLU 2020

1. On Sept. 22, 2020, Chancellor Gaber announced that “the University is requiring all faculty, staff and students to attest that they have received a flu shot or qualify for an applicable exception by Nov. 16.”
2. Your account was suspended because you have not completed the Flu Vaccine Attestation form this academic year.
   a. Since Oct. 14, you have received weekly email reminders to complete the form in your @uncc email account.
3. When your NinerNET credentials are suspended, you will not be able to log in to many common services that use single sign-on, e.g., my.uncc.edu, canvas, Zoom, WebEx, Gmail, Google Drive.
   a. You should still be able to swipe your card on-campus for building entry and at Kronos WFR time clocks.
4. Check your alternate email address for instructions to complete the Flu Vaccine Attestation form to reactivate your NinerNET credentials.
   a. Within a few hours, you will receive a NinerNET credentials reactivation email to your alternate email address with information to reset your password.

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**Related FAQs**

- How do I activate my NinerNET account?
- How often does my NinerNET password expire?
- How does a supervisor request access to a former employee’s NinerNET account?
- How do I reset an expired or forgotten NinerNET password?
- When does my NinerNET account expire?

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See the [Niner Health Check general information page](#) and [Niner Health Check FAQs](#) for more information.

For general questions and concerns, submit questions through [this form](#).

Employees: contact your manager or vice chancellor with questions regarding Niner Health Check non-compliance.

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See the [Flu 2020 page](#) for more information.

Employees: contact your manager or vice chancellor with questions regarding Flu Vaccine Attestation form non-compliance.