What is Duo and what is it used for at UNC Charlotte?

Show Me
Watch the below video for a general overview of what Duo is and how it works.

Tell Me

1. Duo provides a second layer of security for your NinerNET account.
2. Two factor authentication requires something you know (your NinerNET password) and something you have (e.g. a phone/tablet).
3. Faculty/staff have the option of setting up a landline for emergencies; students don't.
4. See this FAQ to get started with Duo.

Related FAQs

- What do I do if I am prompted to update my Duo fob?
- How do employees setup a landline with Duo for the first time?
- How do I sign up for Duo?
- Are all University employees and students required to use Duo?
- How do I use Duo if I just got a new mobile phone?