What should I do if my wifi connection is slow?

Tell Me

1. Wall composition, population density, distance from wireless access point, and device type all affect how a device will perform on a wireless network.
2. If you are having trouble, try some of the troubleshooting ideas listed below or on this page:
   a. Check wireless signal strength.
   b. If weak, try moving to a different location.
   c. Try moving to a quieter place with less people.
   d. Different devices handle wireless differently based on the radio antennae.

Info

- If there is no wireless available and you are in an academic or administrative building, call the IT Service Desk.
- If you are in a residence hall, contact the Internet Service Provider (ISP).

Related FAQs

- How do I log into eduroam wireless on my computer?
- What should I do if my wifi connection is slow?
- What should I do if I'm having trouble connecting to wireless on-campus?
- What is NinerWiFi-Guest and can I connect to it?
- How do I access the wireless network (WiFi) on campus?