How do I login to the Zoom desktop or mobile app?

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UNC Charlotte Zoom accounts can only be logged into using **Single Sign On** - the authentication method used to login to Gmail, Canvas or my.uncc.edu

1. Open the Zoom application
2. When signing into the desktop or mobile app, select **Sign In with SSO**

3. Enter **uncc** in the Company Domain field and click **Continue**

4. You will be redirected to the **University Single Sign On login** - enter your **NinerNET credentials**
5. When logged in you will see this landing page
Related FAQs

- What can I do if I am having issues connecting to a Zoom meeting?
- Where can I look if I can't find my Zoom recording?
- How do I login to the Zoom desktop or mobile app?
- How do I create a Zoom meeting in my Canvas course?
- Why can't I see and participate in a Zoom poll?