How do I login to the Zoom desktop or mobile app?

Tell Me

UNC Charlotte Zoom accounts can only be logged into using **Single Sign On** - the authentication method used to login to [Gmail](https://mail.google.com), [Canvas](https://canvas.uncc.edu) or [my.uncc.edu](https://my.uncc.edu)

1. Open the Zoom application
2. When signing into the desktop or mobile app, select **Sign In with SSO**
3. Enter **uncc** in the Company Domain field and click **Continue**
4. You will be redirected to the [University Single Sign On login](https://uncc.zoom.us) - enter your NinerNET credentials
5. When logged in you will see this landing page
Related FAQs

- What can I do if I am having issues connecting to a Zoom meeting?
- Where can I look if I can't find my Zoom recording?
- How do I login to the Zoom desktop or mobile app?
- How do I create a Zoom meeting in my Canvas course?
- Why can't I see and participate in a Zoom poll?