What is two-step verification for Banner Self Service?

Tell Me

1. Two-step verification requires another layer of security to confirm someone’s identity before authorizing access. After a person enters their password, a code is sent to either a cell phone or personal non-UNC Charlotte email address. Once received, the person enters this code into the system to access the data.

2. Two-step verification is required to update or view the following items in Banner Self Service:
   a. Update:
      i. direct deposit information
      ii. phone numbers
      iii. addresses
      iv. personal (non-UNC Charlotte) email
   b. View:
      i. W-2 statements

Related FAQs

- What is Banner Self Service and how do I login?
- How do I view my transcript?
- How do I view my Banner Human Resources (HR) training transcript?
- How do I register for classes?
- How do I gain advisor access to Banner Student?