How do I connect to the UNC Charlotte VPN?

Tell Me

1. If you are using a personal computer, download and install the Cisco AnyConnect client then follow the steps below.
2. If you are using a University computer, the Cisco AnyConnect client is already installed on the computer.

**Connect using Windows**

1. Go to Start > All Programs > Cisco > Cisco AnyConnect Secure Mobility Client
2. Click Cisco AnyConnect Secure Mobility Client to launch the application

3. Enter vpn.uncc.edu into the Cisco AnyConnect Secure Mobility Client - click Connect

**Connect using Mac**

1. Go to your Applications folder and open the Cisco AnyConnect Secure Mobility Client
2. Enter vpn.uncc.edu into the Cisco AnyConnect Secure Mobility Client

3. The University's Single Sign On will open - enter your NinerNET username and password: click Log In

4. The Cisco AnyConnect Secure Mobility Client will display in the upper-right side of the menu bar, with a lock icon to show you are connected

5. To disconnect, follow these instructions

As of May 21, 2019, additional VPN profiles are not needed when logging in.
4. The University's Single Sign On will open - enter your NinerNET username and password; click Log In

5. After authenticated, the Cisco AnyConnect Secure Mobility Client will display in the System Tray, bottom right near the sound and wifi icons, with a lock icon to show you are connected

6. To disconnect, follow these instructions

Warning
When connected to the VPN, you will lose access to all local assets (network printers, network storage devices, etc.) and you may not have access to some services. If you require additional specialized access, contact your direct supervisor to request the specific services (IP address and port numbers that you need) and submit a request to the IT Service Desk, 704-687-5500.

Related FAQs
- How do I access Google resources when I'm in a foreign country or have unreliable Internet access?
- Why should I use the UNC Charlotte VPN?
- Where do I access Intellecheck and FormFusion?
- What services can I access without using the UNC Charlotte VPN?
- Can I print at home when I'm on the UNC Charlotte VPN?