What is Duo and what is it used for at UNC Charlotte?

Show Me
Watch the below video for a general overview of what Duo is and how it works.

Tell Me

1. Duo provides a second layer of security for your NinerNET account.
2. Two factor authentication requires something you know (your NinerNET password) and something you have (e.g. a phone/tablet).
3. Faculty/staff have the option of setting up a landline for emergencies; students don't.
4. See this FAQ to get started with Duo.

Related FAQs

• Are all University employees and students required to use Duo?
• What is Duo and what is it used for at UNC Charlotte?
• Can I get removed from Duo after I have been enrolled?
• Are UNC Charlotte student employees required to use Duo?
• What do I do if I can't check the "Remember me for 30 days" option in Duo?