How do I login to the Zoom desktop or mobile app?

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UNC Charlotte Zoom accounts can only be logged into using Single Sign On - the authentication method used to login to Gmail, Canvas or my.uncc.edu

1. Open the Zoom application
2. When signing into the desktop or mobile app, select Sign In with SSO

3. Enter uncc in the Company Domain field and click Continue

4. You will be redirected to the University Single Sign On login - enter your NinerNET credentials
5. When logged in you will see this landing page
Related FAQs

- What can I do if I am having issues connecting to a Zoom meeting?
- Where can I look if I can't find my Zoom recording?
- How do I login to the Zoom desktop or mobile app?
- How do I create a Zoom meeting in my Canvas course?
- Why can't I see and participate in a Zoom poll?