How do I sign up for Duo?

Tell Me

The following instructions are a guide through the Duo Self-Enrollment process.

The Duo Self-Enrollment process has not been fully implemented. It will be available soon.

Before you begin, make sure you can do these three things:

1. You're at a computer, not phone/tablet
2. Have 5 minutes to complete the sign up
3. Can enroll two devices (e.g. mobile/office/home phone, a tablet)

1. Browse to duo.uncc.edu
2. Click Sign Up
3. Click Start setup

4. Select the type of device you wish to add and click Continue (it is recommended that you add your mobile phone first - it will become your default device)

5. Enter your mobile phone number and click Continue

6. You will be asked to verify the number. Select either Call me or Text me to receive a verification code. Enter the 6-digit code and click Verify.
7. After successful verification, the device will be added. Click Add another device to add a backup authentication device - repeat steps above.

8. Leave the When I log in: setting to “Ask me to choose an authentication method”
9. Click Continue to Login to complete

Related FAQs

- How do I sign up for Duo?
- When using Duo with my mobile phone, what do I do if...?
- What are the Duo best practices?
- How do I use Duo if I forgot my mobile device or it isn’t working?
- How do I get started with Duo?