How do I change my NinerNET password in PWManager?

Tell Me

You will receive a password change notification 15, 7, 5, 2 and 1 day before your password expires.

Follow these steps to change or reset your NinerNET password:

1. Go to PW Manager
2. Click on Manage Account
3. Login with your current NinerNET account
4. Enter current password
5. Enter your new password
6. Confirm your new password
7. Click Reset Password
8. A success notification will appear at the top of the page
9. Click **Log Out**

10. If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

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### Expiration

**Faculty/Staff** passwords will automatically expire every **90 days**.

**Student** passwords will automatically expire every **180 days**.

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### Related FAQs

- How do I update my alternate email address and phone number in PW Manager?
- How do I activate my NinerNET account?
- How do I reset my NinerNET password if I forgot it?
- How do I change my NinerNET password in PWManager?
- What information is needed to request a sponsored guest account?