What is DUO and what is it used for at UNC Charlotte?

Tell Me

1. DUO provides a second factor of authentication beyond username and password
2. Customers with access to sensitive data or those who simply want an additional layer of security can request DUO. See this request process
3. Customers configure devices for two-factor authentication using DUO’s self-enrollment process
   a. Customers then choose the preferred method of authentication including push notifications via mobile app, phone call, text message or key FOB
4. More information can be found in this DUO guide
5. A list of services that require DUO authentication can be found here

Info
DUO is available for all faculty and staff; only students who use the Educational High Performance Cluster may request it.

Related FAQs

- How do I get started with DUO?
- How do I use DUO when I am connecting to the research cluster via SSH?
- Can I use DUO if I don't have a mobile phone?
- How do I request a FOB for use with DUO?
- If I use DUO what UNC Charlotte services require it?