What should I do if my wifi connection is slow?

Tell Me
1. Wall composition, population density, distance from wireless access point, and device type all affect how a device will perform on a wireless network.
2. If you are having trouble, try some of the troubleshooting ideas listed below or on this page:
   a. Check wireless signal strength.
   b. If weak, try moving to a different location.
   c. Try moving to a quieter place with less people.
   d. Different devices handle wireless differently based on the radio antennae.

Info
1. If there is no wireless available and you are in an academic or administrative building, call ITS.
2. If you are in a residence hall, contact the Internet Service Provider (ISP).

Related FAQs
- How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
- Why can’t I connect to eduroam?
- Why does my connection speed seem slow or unstable?
- How do I access the wireless network (WiFi) on campus?
- What should I do if my wifi connection is slow?