How do I activate my NinerNET account?

Tell Me

Follow these steps to activate your account:

1. Go to **PWManager**
2. Click on **Activate Account**

3. Enter your NinerNET **username** and **birth date**
4. Click **Request Verification Code**

5. Select where you want to receive the verification code (text message, alternate email, both)
   a. If a cell phone number or alternate email address is not available, contact the IT Service Desk, 704-687-5500
6. Click **Send Verification Code**

7. Enter the verification code received, click **Verify Code**

8. Enter your new password and confirm password, click **Reset Password**
After a successful password reset, PW Manager will return to the login page and display the success notification at the top.

If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

**Related FAQs**

- How do I reset my NinerNET password if I forgot it?
- How do I change my NinerNET password in PWManager?
- What information is needed to request a sponsored guest account?
- What information is needed to request a sponsored guest account for a Non-US Citizen or Permanent Resident?
- Why was my NinerNET password reset?