What is DUO and what is it used for at UNC Charlotte?

Tell Me

1. DUO provides a second factor of authentication beyond username and password
2. Customers with access to sensitive data or those who simply want an additional layer of security can request DUO. See this request process
3. Customers configure devices for two-factor authentication using DUO’s self-enrollment process
   a. Customers then choose the preferred method of authentication including push notifications via mobile app, phone call, text message or key FOB
4. More information can be found in this DUO guide

Info
A list of services that require DUO authentication can be found here.

Related FAQs

- How do I get started with DUO?
- How do I use DUO for web authentication?
- How should I register and setup DUO if I get a new phone?
- How do I setup my iOS or Android device in DUO for the first time?
- How do I manage my devices in DUO?