What should I do if I'm having trouble connecting to eduroam?

Tell Me

1. On your device, go to https://cat.eduroam.org/?idp=1380
2. Follow the on screen instructions
3. Enter your full UNC Charlotte email address and NinerNET password twice when prompted

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<th>Note</th>
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<td>If you still have trouble after following these steps, please contact the IT Service Desk at 704-687-5500 or stop by Atkins 140C for assistance.</td>
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Related FAQs

- How do I log into eduroam wireless at UNC Charlotte using a phone/tablet?
- How do I access the wireless network (WiFi) on campus?
- Why am I getting a connection error for eduroam wireless on my Windows 10 computer?
- What should I do if I'm having trouble connecting to eduroam?
- What other campuses have the eduroam wireless network available?