Welcome!
This is the home page for UNC Charlotte’s Department for Information Technology Services (ITS). You can search the FAQs to find information about IT best practices, how-to guides, and solutions to common IT issues. If you can't find what you're looking for, feel free to contact us or provide a suggestion for a new article just by clicking the buttons on the left!

Need more help? IT Service Desk: 704-687-5500 | Submit a Ticket | Tell IT | Walk Up: Atkins Library 140C

Search for a Topic of Interest Below

Browse By Topic

A
- about-kronos
- account-codes-expense
- adobe
- advantage
- alias
- amazon
- android
- animal-care
- antivirus
- app
- aws

B
- banner
- banner-9
- banner-finance
- banner-finance-navigation
- banner-finance-reporting-budget
- banner-finance-reporting-endowment
- banner-finance-reporting-ga
- banner-inb
- banner-ssb
- bitlocker

C-D
-.canvas
- citrix
- computer
- copyright
- course-eval
- cri
- degreeworks
- delegate
- disability-services
- docs
- dreamspark
- drive
- dropbox
- dropbox-gen
- duo

E
- ecommerce
- eduroam
- ega
- encryption
- enterprise_connect
- eprint
- everywhere
- export-control

F
- faq
- filevault
- financial-services
- firefox
- fixed-assets
- fixed-assets-eforms
- forms
- ftr

G-H
- gcal
- generic-account
- gmail
- google
- google-apps
- google-gen
- google-group
- google-sites
- gradebook
- guest
- hangouts

I-J
- iacuc
- identity-finder
- imaging
- imap
- in-common
- independent-contractor
- ios
- ipad
- iphone
- irb
- its
- its-employee-purchase
- its-general
- its-student-purchase
- jabber

K-L
- kaltura
- kronos
- kronos-about
- kronos-employees
- kronos-leave
- kronos-nonexempt
- kronos-supervisors
- labs
- legacy-banner
- library-checkout
- library-info
- library-print-scan
- library-research
- library-spaces
- listserv

M
- mac
- mahara
- mcd
- mcd-eform
- mcd-personal
- mcd-university
- microsoft
- migration
- moodle
- moodle-gen
- moodle-student
- myfiles
- my-uncc
<table>
<thead>
<tr>
<th>N-O</th>
<th>P</th>
<th>Q-R</th>
<th>S-U</th>
<th>V-Z</th>
</tr>
</thead>
<tbody>
<tr>
<td>network</td>
<td>panopto</td>
<td>quiz</td>
<td>security-awareness-training</td>
<td>ventureprise</td>
</tr>
<tr>
<td>network-drive</td>
<td>password</td>
<td>red-biosafety</td>
<td>service-desk</td>
<td>vpn</td>
</tr>
<tr>
<td>ninernet</td>
<td>payables</td>
<td>red-col</td>
<td>shibboleth</td>
<td>webex</td>
</tr>
<tr>
<td>ninernet-personal</td>
<td>payroll</td>
<td>red-technology</td>
<td>skillport</td>
<td>webform</td>
</tr>
<tr>
<td>ninernet</td>
<td>payroll</td>
<td>report</td>
<td>speedgrader</td>
<td>wifi</td>
</tr>
<tr>
<td>office-2016</td>
<td>payroll-electronicw2</td>
<td>research-compliance</td>
<td>research-services</td>
<td>windows</td>
</tr>
<tr>
<td>office365</td>
<td>payroll-general</td>
<td>report</td>
<td>res-network</td>
<td>windows-10</td>
</tr>
<tr>
<td>opscan</td>
<td>payroll-webtimeentry</td>
<td>respondus</td>
<td>sso</td>
<td>wireless</td>
</tr>
<tr>
<td>outlook</td>
<td>p-card</td>
<td></td>
<td>spirion</td>
<td>workspaces</td>
</tr>
<tr>
<td></td>
<td>p-card-eform</td>
<td></td>
<td>sso</td>
<td>yamm</td>
</tr>
<tr>
<td></td>
<td>personal</td>
<td></td>
<td>surface</td>
<td></td>
</tr>
<tr>
<td></td>
<td>phone</td>
<td></td>
<td>survey-share</td>
<td></td>
</tr>
<tr>
<td></td>
<td>poll</td>
<td></td>
<td>takeout</td>
<td></td>
</tr>
<tr>
<td></td>
<td>poll-everywhere</td>
<td></td>
<td>tax</td>
<td></td>
</tr>
<tr>
<td></td>
<td>pop</td>
<td></td>
<td>teacher</td>
<td></td>
</tr>
<tr>
<td></td>
<td>pop-development</td>
<td></td>
<td>thunderbird</td>
<td></td>
</tr>
<tr>
<td></td>
<td>purchase</td>
<td></td>
<td>travel</td>
<td></td>
</tr>
<tr>
<td></td>
<td>pwmanager</td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>0-9</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
<tr>
<td>49er-mart</td>
<td></td>
<td></td>
<td></td>
<td></td>
</tr>
</tbody>
</table>