What happens to a Dropbox account if a student employee leaves their position?

Tell Me

1. Employer must notify ITS and access is removed within 3-5 business days
2. Student should change ownership of department data before departure

1. New employer must request access
2. Access to Dropbox is lost after departing old position and regained after starting new position

Below is a table that outlines details from the image above about what happens, or should happen, with a University Dropbox account if a student employee leaves.

<table>
<thead>
<tr>
<th>Leaves Position</th>
<th>Gets New Position Desiring Dropbox</th>
</tr>
</thead>
</table>
| 1. Employer must notify ITS and access is removed within 3-5 business days  
2. Student should change ownership of department data before departure | 1. New employer must request access  
2. Access to Dropbox is lost after departing old position and regained after starting new position |

Tip
It may be helpful to not have students create documents but rather edit them. This helps reduce the need to change ownership when they leave employment.

Related FAQs

- Can I get a refund if I purchased more storage from Dropbox and I use it for work?
- What is UNC Charlotte's Dropbox for Education?
- What's the difference between a personal Dropbox and Dropbox for Education account?
- How do I change ownership of a folder in Dropbox?
- How do I disconnect my personal and UNC Charlotte Dropbox for Education accounts?