How can I reset my Spirion Profile Password?

**Tell Me**

ITS is not able to reset your Spirion Profile Password. You will need to delete your current profile and create a new profile password.

**Note**

If you delete your Spirion profile, you will lose any saved scans or reports you had saved.

**Windows**

1. Launch Spirion
2. Click **Skip**
3. Click **OK** to login to the Guest Profile
4. Click **Open Advanced Interface**
5. Click **Yes** or **No** to the Advanced Interface warning

**Mac**

1. Launch Spirion
2. Click **Cancel**
3. Click **OK** to login to the Guest Profile
4. Click **Cancel** on the Search Setup window
5. Select **Preferences** from the menu

Note:
If you delete your Spirion profile, you will lose any saved scans or reports you had saved.
6. Select the **Configuration tab** and then **Settings**

7. Select the **Delete** button beside Delete Profile:

8. Click **Yes** on the Delete Profile verification window

9. Click **OK** to the success notification

10. Go to **File > Exit** to close Spirion. The next time you access Spirion you will be prompted to create a new profile password.

**Related FAQs**

- What is Spirion sensitive data finder?
- What do I do if the sensitive data scan finds sensitive data?
- How do I setup my profile password in Spirion?
- How do I run a Spirion sensitive data scan on my University Windows computer?
- How do I run a Spirion sensitive data scan on my University Mac computer?