How do I activate my NinerNET account?

Tell Me

Follow these steps to activate your account:

1. Go to **PWManager**
2. Click on **Activate Account**

![Image of PWManager and Activate Account options]

3. Enter your NinerNET **username** and **birth date**
4. Click **Request Verification Code**

![Image of Request Verification Code form]

5. Select where you want to receive the verification code (text message, alternate email, both)
   a. If a cell phone number or alternate email address is not available, contact the IT Service Desk, 704-687-5500
6. Click **Send Verification Code**

![Image of Select Where to Send PIN]

7. Enter the verification code received, click **Verify Code**

![Image of Enter the Verification Code]

8. Enter your new password and confirm password, click **Reset Password**

![Image of Enter New Password]
9. After a successful password reset, PW Manager will return to the login page and display the success notification at the top.

10. If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

Related FAQs

- What IT systems use Single Sign On (SSO)?
- What is a sponsored NinerNET guest account?
- What are the NinerNET password rules?
- How do I reset my NinerNET password if I forgot it?
- How do I look up my NinerNET username?