How do I change my NinerNET password in PWManager?

Tell Me

You will receive a password change notification beginning 15 days before your password expires. Follow these steps to change or reset your NinerNET password:

1. Go to **PW Manager**
2. Click on **Manage Account**

![](image1)

3. Login with your current NinerNET account

![](image2)

4. Enter **current password**
5. Enter your **new password**
6. Confirm your **new password**
7. Click **Reset Password**

![](image3)

8. A success notification will appear at the top of the page
9. Click **Log Out**
10. If you have problems, please contact the IT Service Desk, 704-687-5500 or help@uncc.edu

Expiration

Faculty/Staff passwords will automatically expire every **90 days**.

Student passwords will automatically expire every **180 days**.

Related FAQs

- What IT systems use Single Sign On (SSO)?
- What is a sponsored NinerNET guest account?
- What are the NinerNET password rules?
- How do I reset my NinerNET password if I forgot it?
- How do I look up my NinerNET username?