How do I sign up for my University Adobe Creative Cloud account?

Tell Me

Note
All faculty and staff are able to sign up for their Adobe (enterprise) account using their username@uncc.edu email address.

You only need to sign up for the first time you access Adobe Creative Cloud; any future login can follow these steps for personal or University computers.

1. Go to adobe.uncc.edu/ and click Sign Up.

   Only UNC Charlotte employees are eligible for an Adobe Creative Cloud account.

2. Enter your NinerNET credentials and click Log In.

3. A confirmation page will display with a link to adobe.com. You should also receive an email notification to your University email account confirming that you have access to the Adobe Creative Cloud for enterprise apps; no need to follow the "install an app yourself" link in the email. View this FAQ for installation instructions.
4. Click the link to adobe.com and click **Sign In** in the upper right.

5. Enter your University email address and click **Sign In**; there's no need to type your password.

6. You will be prompted to choose which account you want to log into; personal or University enterprise. Please note the personal account will only give you access to the software you've purchased. Select **Enterprise ID**.

7. The homepage for your account will be displayed.
8. To install software, follow these steps for **personal** or **University** computers.

**Note**
Find helpful resources [here](#).

**Related FAQs**

- How do I sign up for my University Adobe Creative Cloud account?
- How do I log into Adobe Creative Cloud and install software on my personal computer?
- Who do I contact for help with using Adobe Creative Cloud?
- What software is included with Adobe Creative Cloud?
- What is Adobe Creative Cloud and who can use it?