Who pays the eCommerce fees?

Tell Me

1. Each merchant is responsible for paying the fees associated with their electronic transactions.
2. The Controller's Office (CO), which is part of Financial Services (FS), receives and pays the bills for the fees on behalf of the merchant or processing group.
3. Each processing merchant or department must provide the appropriate fund and account number to the eCommerce Office from which the fees are to be debited.
4. Once the bills are received and paid by the CO, the designated fund and account number provided by the department will be debited.

Related FAQs

- May credit card information be stored in files or documents on my computer?
- When are eCommerce training sessions offered?
- Where do I get the required eCommerce reports to reconcile electronic payments?
- Are there fees associated with processing credit cards?
- Do I have to make a deposit for card transactions that process at the bank?