How do I re-link my UNC Charlotte Dropbox account to my personal account using the Dropbox Sync App?

Tell Me

**Note**
These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.

<table>
<thead>
<tr>
<th>Windows</th>
<th>Mac</th>
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<tbody>
<tr>
<td>1. Right click on the Dropbox icon in the bottom tool bar</td>
<td>1. Through a browser, login to your UNC Charlotte Dropbox account (dropbox.uncc.edu)</td>
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<tr>
<td>2. Click on the gear icon in the top right corner</td>
<td>2. Click your name in the upper right corner and select Connect a personal Dropbox</td>
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<tr>
<td>3. Click on Preferences</td>
<td>3. The Connect your personal Dropbox page will open; cli</td>
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<tr>
<td>4. Click on Account</td>
<td></td>
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<tr>
<td>5. Click on the tab that says UNC Charlotte</td>
<td></td>
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<tr>
<td>6. Click on Link to UNC Charlotte Dropbox</td>
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Note: These instructions assume that the Dropbox Sync App is already installed on the computer and that the accounts were linked previously.
7. Enter your email address (username@uncc.edu) and click **Sign In**; you should not enter your password.

4. Enter the email address and password for the personal Dropbox account and click **Sign in**.

5. Your University and personal Dropbox accounts are now connected.

8. Click **Get your link code**

6. Click on the Dropbox icon in the upper-right of your screen.

7. Click **Link**

9. You will be redirected to the University Web Authentication page; log in with your NinerNET credentials.
10. After logging in, you will be provided a link code - click **Copy link code**

![Copy link code](image)

11. Go back to the Dropbox Setup window and click the **Paste** button - then click **Submit**

12. Your University Dropbox account will be linked to the Dropbox Sync App

![Linked to UNC Charlotte Dropbox!](image)

This computer is now linked to your UNC Charlotte Dropbox! Files in your UNC Charlotte Dropbox folder automatically sync and backup online.

8. Enter your email address (username@uncc.edu) and click **Submit**

![Submit](image)

9. Click **Get your link code**

![Get your link code](image)

Single sign-on
Click the button below to get your link code on the web.

Get your link code

10. You will be redirected to the University Web Authenticatio

11. After logging in, you will be provided a link code, copy the

![Get your link code](image)

12. Go back to the Dropbox Setup window and paste in the code, then click **Submit**

![Submit](image)
13. Your University Dropbox account will be linked to the Dropbox Sync App. Click Open my Dropbox Folder.

**Related FAQs**

- Can I get a refund if I purchased more storage from Dropbox and I use it for work?
- What is UNC Charlotte's Dropbox for Education?
- What's the difference between a personal Dropbox and Dropbox for Education account?
- How do I change ownership of a folder in Dropbox?
- How do I disconnect my personal and UNC Charlotte Dropbox for Education accounts?