What should I do if I'm having trouble connecting to eduroam?

Tell Me

1. On your device, go to https://cat.eduroam.org/?idp=1380
2. Follow the on screen instructions
3. Enter your full UNC Charlotte email address and NinerNET password twice when prompted

Note
If you still have trouble after following these steps, please contact the IT Service Desk at 704-687-5500 or stop by Atkins 140C for assistance.

Related FAQs

- How do I access the wireless network (WiFi) on campus?
- Why am I getting a connection error for eduroam wireless on my Windows 10 computer?
- What should I do if I'm having trouble connecting to eduroam?
- What other campuses have the eduroam wireless network available?
- What is the eduroam wireless network?